

The City of White Plains – Department of Public Works

Multi-Hazard Mitigation Plan

Preparedness Questionnaire

Copies of this questionnaire may be obtained in the following ways:

- Downloaded from the City of White Plains website: www.cityofwhiteplains.com
- Picked up at City Hall: 255 Main Street, Clerk's Office (Rm 100) or DPW Office (Rm 300)
- Picked up at the White Plains Public Library: 100 Martine Avenue

The completed questionnaire may be returned in the following ways:

- Scanned and emailed to: MHMP@wppublicworks.com
- Faxed to DPW: (914) 422-1469, Attn: Commissioner Joseph J. Nicoletti, Jr., P.E.
- Dropped off or mailed to DPW: Joseph J. Nicoletti, Jr., P.E.

Commissioner of Public Works
255 Main Street (Rm 300)
White Plains, NY 10601

Please have all responses returned by Friday, May 24, 2013.

Thank you for taking time to answer this questionnaire. This questionnaire is designed to help the City of White Plains gauge household preparedness for disasters and knowledge of tools and techniques that assist in reducing risk and loss from natural hazards. The information you provide about your needs for disaster preparedness will help improve public / private coordination of preparedness and risk reduction activities within the City.

Natural Hazard Information

1. In the past 5 years, have you or someone in your household / business experienced a natural disaster such as a flood, earthquake, winter storm, severe windstorm, wildfire, or other type of natural disaster?

Yes

No

- 1.1 If yes to question 1, which of the following types of natural hazard events have you or someone in your household experienced? (*Please choose all that apply.*)

Drought

Earthquake

Flood

Wildfire

Household Fire

Wind Storm

Winter Storm

Other _____

2. How concerned are you personally about the following disasters affecting the City of White Plains? *(Please check the appropriate level of concern.)*

Natural Disasters	Extremely Concerned	Very Concerned	Concerned	Somewhat Concerned	Not Concerned
Drought					
Earthquake					
Flood					
Wildfire					
Household Fire					
Wind Storm					
Winter Storm					
Other_____					

3. Have you ever received information about how to make your family / home / business safer from natural disasters?

Yes
No

- 3.1. If Yes, how recently?

Within Last 6 months
Between 6 and 12 months
Between 1 and 2 years
Between 2 and 5 years
5 years or more

- 3.2 From whom did you last receive information about how to make your family / home / business safer from natural disasters? *(Please choose only one.)*

News Media
City of White Plains
Insurance Agent or Company
Utility Company
Westchester County Department of Emergency Services
American Red Cross
Other non-profit organization
FEMA
Not Sure
Other _____

4. Who would you most trust to provide you with information about how to make your family / home / business safer from natural disasters? *(Please choose all that apply.)*

News Media
City of White Plains
Insurance Agent or Company
Utility Company
Westchester County Department of Emergency Services
American Red Cross
Other non-profit organization
FEMA
Not Sure
Other _____

5. What is the most effective way for you to receive information about how to make your family / home / business safer from natural disasters? *(Please choose all that apply.)*

Newspaper Stories / Ads
Television News / Ads
Radio News / Ads
Schools
Outdoor Advertisement
Books
Mail
Fire Department / Police Department
Internet / City of White Plains Website
“Code Red” Phone Announcements
Fact Sheet / Brochure
White Plains B.I.D.
Public Workshop / Meeting
Magazine
Academic Institutions
Other _____

6. To assist in communicating information about how to better prepare for a natural disaster, which of the following phrases do you think is the easiest to understand? *(Please choose only one.)*

Natural disaster readiness
Disaster preparedness
Emergency preparedness
Natural hazard risk reduction
Other _____

Preparedness Activities In Your Household

7. In the following list, please check those activities that you have done in your household, plan to do in the near future, have not done, or are unable to do. (*Please check the appropriate box.*)

In your household, have you or someone in your household:

Preparedness Activity	Have Done	Plan to Do	Not Done	Unable to Do Explain Why
Attended meetings or received written information on natural disasters or emergency preparedness?				
Talked with members in your household about what to do in case of a natural disaster or emergency?				
Developed a "Household/Family Emergency Plan" in order to decide what everyone would do in the event of a household emergency?				
Prepared a "Disaster Supply Kit" (stored extra food, water, batteries, or other emergency supplies)?				
In the last year, has anyone in your household trained in first aid, or CPR?				
Installed gasoline or natural gas fueled generator with an automatic transfer switch?				
Waterproofed your basement floor and walls and/or added sump pumps with back-up power supply?				

8. Building a disaster supply kit, receiving first aid training and developing a family / household or business emergency plan are inexpensive activities that require a personal time commitment. How much time (per year) are you willing to spend on preparing yourself / household / business for a natural disaster or emergency event? (*Please choose only one.*)

0-1 hour
2-3 hours
4-7 hours
8-15 hours
16+ hours

9. What steps, if any, have you or someone in your household taken to prepare for a natural disaster?
(Please choose all that apply.)

Non-Perishable Food
Water
Candles
Waterproof Matches
Flashlight(s)
Batteries
Battery Powered Radio
Reserve Supply of Cash
Medical Supplies (First Aid Kit)
Fire Extinguisher
Smoke Detector on each level of the house
Prepared a Disaster Supply Kit
Received First Aid / CPR Training
Made a Fire Escape Plan
Developed a Reconnection Plan (where to go and who to call)
Discussed Utility Shutoffs
Other _____

10. Does your household or business have insurance coverage for floods?

Yes
No

- 10.1 If “No”, what is the main reason your household does not have insurance for flood events?

Not located in floodplain
Too expensive
Not necessary
Never considered it
Deductibles too high / not worth it
Not familiar with it / don’t know about it
Other _____

11. Does your household or business have insurance coverage for natural hazards / disasters / storm related events?

Not available
Too expensive
Not necessary
Never considered it
Deductibles too high / not worth it
Not familiar with it / don’t know about it
Other _____

Natural Hazard Risk Reduction

12. Did you consider the possible occurrence of a natural hazard / disaster including flooding, when you bought or moved into your current home or business?

Yes

No

13. Would you be willing to spend more money on a home or business that had features that made it more hazard / disaster resistant?

Yes

No

14. How much more money are you willing to spend to better protect your family and home or business from natural hazards / disasters? *(Please choose only one.)*

\$5,000 and above

\$2,500 - \$4,999

\$1,000 - \$2,499

\$500 - \$999

\$100 - \$499

Less than \$100

Nothing

Don't Know

15. What non-structural and structural modifications for earthquakes have you made to your home or business?

Non-Structural

Anchor bookcases and cabinets to walls

Secure water heater to wall

Install latches on drawers / cabinets

Fit gas appliances with flexible connections

None

Other _____

Structural

Secure home to foundation

Brace inside of cripple wall with sheathing

Brace un-reinforced chimney

Brace un-reinforced masonry and concrete walls and foundation

None

Other _____

16. Which of the following incentives, if any, would motivate you to take additional steps to better protect your family / home / business from a natural hazard / disaster ? (*Please choose all that apply.*)

Insurance discount
Low interest rate loan
Lower new home construction costs
Mortgage discount
Tax break or incentive
None
Other _____

*****Please Note: The Following Questions Are Optional*****

General Owner / Occupant Information

17. Age:

Between 18 and 30 years of age
Between 31 and 40 years of age
Between 41 and 50 years of age
Between 51 and 60 years of age
Between 61 and 64 years of age
Over 65 years of age

18. Gender:

Male
Female

19. Please indicate your level of education

Grade School / No Education
Some High School
High School Graduate / GED
Some College / Trade School
College Degree
Postgraduate Degree
Other _____

20. Zip Code

10601
10603
10604
10605
10606

21. Neighborhood Association

Battle Hill	Highlands
Bryant Gardens	Hillair Circle
Carhart	Idle Forest
Colonial Corners	North Broadway
Downtown	North Street
Eastview	Old Mamaroneck Rd
Ferris Ave	Old Oak Ridge
Fisher Hill	Prospect Park
Fulton Street	Prospect Park
Gedney Circle	Reynal Park/Rocky Dell
Gedney Farms	Rosedale
Gedney Manor	Saxon Wood
Gedney Meadows/Holbrooke	Soundview
Gedney Park	Westminster Ridge
Havilands Manor	Woodcrest Heights

Don't Know _____

22. How long have you lived or owned a business in the City of White Plains?

Less than 1 year
1-5 years
5-9 years
10-19 years
20 years or more

23. If you lived or owned a business in White Plains less than 20 years, where did you live before you moved to White Plains?

24. Do you have access to the Internet?

Yes
No

25. Do you own or rent your home or business?

Rent

Own

26. Do you own / rent a:

Single Family Home

Duplex

Apartment (3-4 units in structure)

Apartment (5 or more units in structure)

Condominium / Town House

Single Unit Business

Building with more than 1 business

Other _____

Comments:
